GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

Animal Husbandry Department – The Andhra Pradesh State Co-operative Marketing Federation Limited (A.P.MARKFED)" as Nodal Agency for supply of the Fertilizers, Micronutrients & Bulk Feeds, fodder seed - Standard Operating Procedure (SOP) and Guidelines for supply of inputs to the Animal Husbandry Department – Approved – Orders – Issued.

ANIMAL HUSBANDRY, DAIRY DEVELOPMENT & FISHERIES (AH.I) DEPARTMENT

G.O.RT.No. 95 Dated: 09-04-2021.

Read the following:-

1) G.O.Rt.No.386, Agri. & Coop. (Agri.II) Department Dt:21.05.2020.
2) G.O.Ms.No.83, Agri.&Coop. (Agri.II) Dept., Dt:31.10.2020.
3) From the Director of Animal Husbandry, A.P., Vijayawada, Lr.Roc.No. AHF02-21031/4/2021-RBK, Dt:15.02.2021.
4) G.O.Ms.No.13, Agriculture & Cooperation (Agri.II) Dept., Dt:25.03.2021.

** * **

ORDER:-

In the reference 3rd read above, the Director of Animal Husbandry, Andhra Pradesh, Vijayawada has informed that in the light of appointment of A.P. MARKFED as Nodal Agency vide reference 2nd read above, and consequent to series of discussions/meetings held with Managing Director, A.P MARKFED, it is proposed to issue SOP (Standard Operating Procedure) and Guidelines (Annexure I & II) to the Stake holder Departments for distribution of pre-certified and quality nutritional support inputs like Mineral Mixture, Fodder Seed, Concentrate Feed, Total Mixed Ration, Silage and other products through Rythu Bharosa Kendralu (RBKs) at the doorstep of the farmers at Village level in the State. He has also proposed to supply fodder seed through A.P. MARKFED instead of AP AGROS for coordination and uniformity in supply of Livestock nutritional support inputs and requested to approve the SOP (Annexure-I) and Guidelines (Annexure-II) for supply of inputs through RBKs.

2. In the reference 4th read above, orders were issued by the Government in Agriculture & Cooperation Dept., appointing "The Andhra Pradesh State Co-operative Marketing Federation Ltd. (A.P.MARKFED)" as Nodal Agency, for the Fertilizers, Micronutrients & Bulk Feeds, fodder seed and "The Andhra Pradesh State Agro Industries Development Corporation Ltd. (A.P.Agros)", as Nodal Agency, for Pesticides and seeds (other than fodder seed).

3. Government after careful examination of the proposal of the Director of Animal Husbandry, A.P., Vijayawada in consultation with the Agriculture & Cooperation and ITE&C Departments and hereby approve the SOP (Standard Operating Procedure) (Annexure-I) and Guidelines (Annexure II) to the Stake holder Departments for distribution of pre-certified and quality nutritional support inputs like Mineral Mixture, Fodder Seed, Concentrate Feed, Total Mixed Ration, Silage and other products through Rythu Bharosa Kendralu (RBKs) at the doorstep of the farmers at Village level in the State, as per rules in force and subject to the conditions stipulated by the ITE&C Department as mentioned in annexure-III appended to this order.

3. The Director of Animal Husbandry, A.P., Vijayawada/Managing Director, A.P. State Co-operative Marketing Federation Ltd., (A.P. MARKFED) shall take necessary action in the matter accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

POONAM MALAKONDAIAH
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

To
The Director of Animal Husbandry, A.P., Vijayawada.
The Managing Director, A.P. State Co-operative Marketing Federation Ltd.(AP MARKFED), Vijayawada.

Copy to:
Agriculture & Cooperation Department.
ITE&C Department.
SC/SF

//FORWARDED::BY::ORDER//

SECTION OFFICER

(P.T.O. for Annexures-I to III)

Annexures

(to G.O.Rt.No.95, AHDD&F(AH.I) Department, Dated:09-04-2021)

ANNEXURE – I

Standard Operating Procedure (SOP) for supply of Nutritional support inputs viz., Mineral Mixture, Concentrate Feed, Total Mixed Ration (TMR), Silage, Fodder Seed& other products to Farming Community through Rythu Bharosa Kendralu [RBKs].

1. General Purchase Procedure:

   Assessment of Stock Requirement, Finalization of Indents, Placing of Purchase Orders, Supplies, Quality Testing, Distribution to Farmers, Collection & Remittances of Sale Proceeds, Payments to Suppliers, Stock Reconciliation etc.

   1.1 AHD & A.P. MARKFED shall Identify and finalize the Suppliers for supply of quality products. Empanelled suppliers shall produce quality certificate and accordingly pre certified products shall be enabled in Kiosks through AHD login for further indenting process.

   1.2 The purchase prices will be mutually agreed upon at the time of signing of the MOU and will be valid for a period of 6 months. Any changes in the prices will be done on mutual agreement from time to time.

   1.3 The Animal Husbandry Assistant (AHA) at the village level shall assess the requirement of the village viz., Product Name, Brand Name, Company Name/Supplier, Packing, Quantity etc., to be supplied at RBK and forward to the concerned VAS and from VAS to Assistant Director of Animal Husbandry (AD AVH) for placing the indent with the District Manager-Agri Inputs of A.P.MARKFED.

   1.4 The AD (AVH) shall finalise the requirement indicated by the AHAs and consolidate the indents RBK-wise & Mandal-wise and place the final indent (online) / forward to the District Manager-Agri Inputs of A.P. MARKFED as per SOP.

   1.5 The indents shall be for a full lorry load of 22 MT capacity and FOL delivery at not more than 4 RBKs in a Mandal area / not more than 4 points / RBKs in the same route of different Mandals.

   1.6 Either the DM-Agri Inputs or the Head Office of A.P. MARKFED shall place purchase order with the Supplier as decided.

   1.7 After stocks are supplied by the Supplier at the RBK locations/destinations as per Purchase Orders, the AHA/VAS/AD (AVH) shall immediately organize for quality testing of the stocks and issue “Quality Test Certificates” to the RBKs within **7 days as per feed act.** Only after “Quality Test Certificate” is received by the RBKs, sale/distribution of the stocks shall be commenced to the farmers. The samples/stocks deemed to be approved if the certificate from the Department (Notified Labs as per feed act) is not issued within 7 days of receipt of stock into storage place.

   1.8 As and when stocks are received, the AHAs shall raise “Goods Receipt Note” (GRN) in the Portal and the concerned VAS followed by AD (AVH) shall confirm the same.

   1.9 Soon after GRN is raised by AHA and confirmed by VAS followed by AD (AVH), the stock availability shall be visible in the Portal to the farmers for their purchase.

   1.10 Stocks shall be sold to farmers as per the Selling prices communicated by A.P.MARKFED from time to time.

1.11 The farmers shall place their order in the Portal, as per their requirement, duly making remittance in the Kiosk.

1.12 As soon as order is placed and remittance is made, bills will be raised automatically in the name of farmer which will be informed to the farmer as per SOP and the stocks shall be delivered by AHA.

1.13 A separate Account shall be maintained by A.P. MARKFED for the sale of products indicated in the MOU. The AHA shall transfer all the amounts so collected to the Virtual Account of A.P.MARKFED daily.

2. Stock Request by Animal Husbandry Assistant (AHA) at RBK:

2.1. AHA will be provided with the login credentials (OTP based login through Registered mobile number) to access the RBK App in Kiosk.

2.2. AHA shall navigate to the 'Stock Request' option in the App after login. AHA can search for the products being made available by the Department of Animal Husbandry (Products name and Company name).

2.3. Stock request will be placed by the AHA using the Stock request option in Kiosk App. (Products uploaded in AHD Head Office (HO) login will be visible in Kiosk for placing Stock request with an option to enable and disable in HO login). There will be separate stock requests for products to be positioned at identified storage points.

2.4. Stock request components shall include but not limited to, Product Name, Brand Name, Company Name, Quantity to be requested, stock to be delivered at – AHD identified storage points (Provision to configure which products/categories will be delivered to either identified storage points will be made in HO login).

2.5. Stock request raised by AHAs from RBKs processed through VAS and Assistant Director of Animal Husbandry (AD AVH) for placing the indent with the District Manager-Agri Inputs of AP MARKFED, which shall be visible at Mandal wise to the concerned DM, AP MARKFED in their respective office logins to raise Purchase Order (PO) to the Manufacturer.

DM, A.P. MARKFED can club certain stock requests placed by multiple RBKs, within the jurisdiction of VAS/Mandal/ AD AVH or in the same route to one 'Purchase Order (PO) in such a way that the indents shall be for a full lorry load of 22 MT capacity and FOL delivery at not more than 4 RBKs in a Mandal area / not more than 4 points / RBKs in the same route of different Mandals and also have the option to edit the stock request components based on product availability information from manufacturer.

2.6. PO components – Product/stocks requirements will be captured in the PO document (provision to download as PDF will be available). The billing address of the manufacturer with GST if applicable, Supply address (Storage points or RBKs), product details, cost price of the product at which the manufacturer is supplying, Quantity etc. Provision may be allowed, a deviation in quantity supplied by +/- 10%.

2.7. PO document can either be sent as an attachment in an automated mail gateway or offline. (Provision to send automated e-mail to be enabled through a checkbox).

2.8. Stock supply to AHD identified storage points:- After the PO is accepted and processed by the manufacturer, the stock will be supplied to destination point either to AHD identified storage points along with the invoice copy.

2.9. Stock acceptance at AHD identified storage points:- Once the stock is received at AHD identified Mandal storage points/Departmental Institutes or RBKs , the AHD identified Mandal Storage Point in charge or AHA will complete the stock-in process by entering the details of the products – PO number, manufacturer Invoice number, product Batch Number, quantity, Invoice value, Invoice copy image/PDF upload etc.

2.10. Stock-In approval by AHD identified Mandal storage point incharge:- For the stock-in done by AHA login, then AD AVH will be able to see the GRNs in the Hub login and able to approve, if everything entered by AHA is correct as per invoice (capturing exact invoice details in system is necessary to avoid any stock mismatches and value mismatches during operations and payments to manufacturer)

2.11. Stock availability in Kiosk:- Once the GRN is approved by AHA login, followed by AD AVH, Stocks gets enabled in the RBK and availability information will be displayed in the kiosk against the product.

3. Farmer order booking and fulfillment:-

3.1. Kiosk Login: AHA to login into the RBK App by entering the “RBK ID”.
3.2. Farmer Registration (ONLY for New farmers):- AHA will enter the farmer mobile number. System will automatically identify if the Farmer is new or already registered. If new farmer, a screen will be opened to enter the farmer details. Enter the Farmer details like, Full Name as per Aadhaar, Address, Mobile number, Aadhaar Number, EPIC number(Not Mandatory), etc
3.3. Order booking: Once the farmer login, order booking page will open with details of Animal Husbandry products available for booking. AHA will **add** to Cart the products requested by the farmer.
3.4. Order fulfillment mode selection:- A separate badge or any identifiers shall be available on the Kiosk itself whether the product being booked is to be collected from RBK or from the Animal Husbandry Storage point.
3.5. Order payment: After all the choice of products is added to Cart, click on “Proceed to Pay” button. After clicking on Proceed to Pay button, a screen will appear to choose the mode of payment- either CASH / UPI. Product prices will be fixed based on cash payment mode and will be communicated with effective date. For farmers willing to purchase through online UPI mode, a discount of (as decided by Agriculture Department) will be offered on the cash price of the product.
3.6. Payment through CASH: Amount to be collected in cash from the farmer will be automatically displayed on the screen. After collecting the cash from farmer, a screen will open to enter the OTP sent to AHA mobile Number. Enter the OTP sent to AHA Registered mobile number. AHA will confirm the cash collection by clicking on the Cash Collection Confirmation. An order booking success message will be displayed on the Kiosk.
3.7. Payment through UPI:- If UPI mode of payment is selected, a QR code shall be displayed on the screen which is unique to each order being placed. Farmer or the customer can scan the QR code through any Payments apps like GPay, PhonePe, Paytm, BHIM, BharatPe etc., which can perform UPI QR code payments. After scanning is completed, a success or failure message shall be displayed on the screen. Farmer will receive and SMS of order confirmation and order details. Incentive at the rate 0.5% for paying through UPI (percentage discount) shall be automatically calculated based on the Cash Rate.
3.8. Product Delivery:- After order booking is completed, AHA will hand over the products to the farmer with the help of Gram Volunteer, **if needed** for the products supplied to RBKs directly. For products to be collected from Animal Husbandry, AHA will inform the farmer to go and collect the products from the mapped Animal Husbandry storage point.
3.9. Cash remittance to A.P. MARKFED account:- Cash collected against all the orders booked to be deposited in the RBK associated bank account and further transfer to the A.P. MARKFED Bank account number on a timely basis without delays (within 24 hours). Cash incentive shall be transferred to AHAs Bank Account as per eligibility simultaneously. AHAs shall be reviewed on the status of remittances at a scheduled interval. AHA should maintain the cash remittances details in a register for future references. AHAs shall be paid cash incentives based on indents placed in their jurisdiction as being done in Agriculture Department, which shall be remitted to AHA account directly.

POONAM MALAKONDAIAH
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

(P.T.O. for Annexure-II)

ANNEXURE – II

Guidelines to the Stakeholder Departments for supply of Nutritional support inputs viz., Mineral Mixture, Concentrate Feed, Total Mixed Ration (TMR), Silage, Fodder Seed & other products to Farming Community through Rythu Bharosa Kendralu [RBKs].

1. A.P. MARKFED:

a. A.P. MARKFED shall provide required support to the department for development of a separate Portal/App for dealing all activities & operations relating to supply & distribution of bulk seed/feeds.
b. Identifying and finalizing the Suppliers for supply of quality products in association with AHD.
c. Placing of Purchase Orders on the Suppliers as per the Indents of the Animal Husbandry Department.
d. Payments shall be released to Suppliers only after liquidation of stocks and sale proceeds are realized and transferred to AP MARKFEDs Virtual Account. Cash incentive @ 0.5% on sale price shall be transferred to AHAs Bank Account as per eligibility simultaneously
e. A.P. MARKFED shall not be held responsible for delayed payments.
f. A.P. MARKFED shall not take any responsibility for quality of the products and the Supplier shall be solely held responsible for maintaining all quality parameters of the products as per product specifications.
g. The A.P. MARKFED is not liable for any delay in the receipt of the amounts for the stock supplied, due to unavoidable circumstances. Further, the A.P. MARKFED and Department are not liable for payment of any interest on the pending dues against the invoices.
h. The rates quoted shall be inclusive of GST and other duties/Taxes/CESS etc. and on GST paid basis.
i. Any taxes levied or leviable will be borne by the supplier. In the event of Non-payment of taxes/statutory dues by the supplier to the tax authorities, the A.P. MARKFED shall have the right to recover the same from the supplier along with penalties or interest as levied by the tax department and remit the same to the concerned authorities.
j. In case the Government of India reduces the present rate of tax or totally exempts tax, the benefit of such tax reduction/exemption shall be passed on to the farmers duly raising the tax invoices accordingly for basic value.

2. ANIMAL HUSBANDRY DEPARTMENT:

a. AHD & A.P.MARKFED shall Identify and finalize the Suppliers for supply of quality products. Empanelled suppliers shall produce quality certificate and accordingly pre certified products shall enable in Kiosks through AHD login.
b. Assess the requirement of each Village/RBK/Mandal.
c. Finalize the requirement & place a consolidated indent on the DM-Agri Inputs, A.P. MARKFED duly indicating the name of the product, packing, quantity, supplier etc., and the delivery points (RBKs) through portal as per SOP.
d. Indents shall be placed for full lorry load quantity of 22 MT either for single point delivery or up to 4-point.
e. AHA/VAS/AD (AVH) shall ensure that whenever indents are placed for multi-points delivery, all such delivery points fall within the jurisdiction of VAS/ Mandal/ AD AVH or in the same route in such a way, that the indents shall be for a full lorry load of 22 MT capacity and FOL delivery at not more than 4 RBKs in a Mandal area / not more than 4 points / RBKs in the same route of different Mandals.
f. Testing the stocks and issuing “Quality Test Certificates” is the responsibility of Animal Husbandry Department notified labs as per Feed Act so that quality products are supplied to farmers always.
g. Raising GRN for the stocks received, execution of farmers’ orders through KIOSKs, collection of payments from farmers and delivery of stocks to farmers and stock reconciliations thereof.
h. It is the responsibility of the AHA/VAS/AD AVH for safe custody and disposal of stocks before the stocks get expired/ damaged.
i. Soon after arrival the lorry load to the destinations, the unload arrangements shall be made by the AHA. However, the unload charges shall borne by the supplier.
j. Transfer of sale proceeds on daily basis to MARKFEDs Virtual Account.

k. AHD shall identify storage points of 80 to 100 sq.ft area at Area Veterinary Hospitals, Veterinary Dispensaries, RLUs, Gopalamitra Centers etc.,
l. AHD shall provide 4G SIM charges to all related departmental functionaries from the unspent scheme funds available with Joint Directors & Divisional Deputy Directors.
m. AHD shall pay software development charges to MD, A.P. MARKFED towards departmental share from RKVY administrative cost / interest funds available with the Department.
n. Department shall organize training to AH functionaries on usage of software and the budget required shall be booked under RKVY.

3. SUPPLIERS:

a. To supply quality stocks, strictly as per the Purchase Orders placed by A.P. MARKFED.
b. Delivery of stocks shall be completed within 3 days from the date of placing of Purchase Orders.
c. Delivery of the stocks at the destination/locations (single point or multiple points) as indicated in the Purchase Orders.
d. Stocks shall be supplied on F.O.L. basis.
e. Unloading charges at the destinations/locations shall be borne by Suppliers.
f. Stocks shall be supplied in good and saleable condition. Damaged/cut & torn stocks shall not be accepted and shall be taken back by the Suppliers at their own cost.
g. Unsold stocks & left-over stocks, damaged stocks and stocks with expired date shall be taken back by Suppliers at their own cost.
h. GST invoices in the name of A.P. MARKFED for the actual quantities and as per the agreed prices shall be raised.
i. Supplier shall be solely responsible for any or all quality issues of the product supplied by them. The Concentrate feed (Mash/Pellet), TMR (Mash/Pellet/Block) / Mineral mixture / Fodder Seed / Silage etc., supplied under this contract shall confirm to the standards prescribed by Bureau of Indian Standards or as prescribed by the Animal Feed Act from time to time and as per the Acts/Statutes enacted from time to time.
j. The Supplier shall maintain the highest quality standards. In the event of the Product supplied by the Supplier turned out to be sub-standard, the Supplier shall take all the necessary steps required to settle the customer claim and the costs incurred thereon shall be paid and borne by the Supplier. A.P. MARKFED, Animal Husbandry Department, or its Retail Outlets / RBKs will not be directly or indirectly held responsible for any of such issues.
k. The “Supplier” must have well equipped manufacturing and testing facility with capability to produce and supply the required quantities to the Department.

4. Role of AHA / WARD VOLUNTEERS

a. The Animal Husbandry Assistants (AHAs) shall be the In-charges of the RBKs for all activities/operations concerning the distribution of pre certified and quality nutritional support inputs like Mineral Mixture, Fodder Seed, Concentrate Feed, Total Mixed Ration, Silage and other products viz., stock receipts, maintenance and deliveries, receiving indents from farmers, cash collections from farmers, sales through ePoS machines, stock deliveries etc., uploading of sales in the concerned online portal, maintenance of godowns & stocks, remittances of cash collections to A.P. MARKFED on a daily basis, submission of daily/weekly/fortnightly/monthly and other periodical reports etc.
b. The AHAs are also responsible for assessing the product-wise & company-wise stock requirement at RBKs and place indents with the DM-Agri Inputs, A.P. MARKFED through AD AVH for supply of stocks.
c. The AHAs shall be responsible for effecting immediate delivery of stocks to farmers without any delay upon collection of payments.
d. The AHAs shall issue proper stock acknowledgements to online portal, whenever stocks are received at the RBKs.
e. The AHAs shall be responsible for maintaining the stock kept in the godown in good and saleable condition, free from any rainwater or any other damages. Stocks shall always be maintained in acceptable condition by farmers.
f. All sales to farmers shall be made as per the directions of AP MARKFED.
g. Whenever stocks are sold to farmers, sale acknowledgements shall be given to concerned online portal.
h. All statutory and other provisions shall be strictly implemented.

i. Any discrepancies in maintaining stock or cash collections & stock deliveries to farmers or remittances to A.P. MARKFED shall be viewed seriously and appropriate action will be taken against the concerned.
j. The Gram/Ward Volunteers will assist the AHAs in all matters of distribution of pre certified and quality nutritional support inputs like Mineral Mixture, Fodder Seed, Concentrate Feed, Total Mixed Ration, Silage and other products at the RBKs viz., assessment of farmers' stock requirement, helping the farmers in raising their indents and cash remittances in the Kiosks, issue of stock deliveries to farmers as per bills, receiving/unloading the stocks at the godown, maintenance of inventory etc. The Gram/Ward Volunteers shall report to the AHAs and carry out their instructions and work in close association with them in all matters pertaining to distribution of nutritional support Inputs to the farming community to farmers.
k. The AHAs and Gram/Ward Volunteers shall always be polite, cordial and helpful while dealing with farmers.
l. The AHAs and Gram/Ward Volunteers shall work in coordination with the VAS and A.P. MARKFED-DMs in all matters pertaining to stock receipts, maintenance, and supplies to farmers, collection of payments and their remittances to MARKFED.

5. Role of VAS/AD (AVH)

a. VAS/AD AVH shall be responsible of the RBKs in their respective jurisdictions for all activities/operations concerning the distribution of pre certified and quality nutritional support inputs like Mineral Mixture, Fodder Seed, Concentrate Feed, Total Mixed Ration, Silage and other products viz., stock receipts, maintenance and deliveries, consolidating indents received from AHAs, cash collections, sales through ePoS machines, stock deliveries etc., uploading of sales in the concerned online portal, maintenance of godowns & stocks, remittances of cash collections to A.P.MARKFED on a daily basis, submission of daily/weekly/fortnightly/monthly and other periodical reports etc.
b. VAS/AD AVH are also responsible for assessing the product-wise & company-wise stock requirement in their respective jurisdictions and place indents with the DM-Agri Inputs, A.P. MARKFED through for supply of stocks.
c. VAS/AD AVH shall coordinate immediate delivery of stocks to farmers without any delay upon collection of payments.
d. VAS/AD AVH shall work in close association with the District Managers-Agri. Inputs of A.P. MARKFED for organizing stock supplies etc.
e. VAS/AD AVH shall coordinate with AHA for maintaining the stock kept in the godown in good and saleable condition, free from any rainwater or any other damages. Stocks shall always be maintained in acceptable condition by farmers.
f. VAS/AD AVH shall work in coordination with the AHAs and A.P. MARKFED DMs in all matters pertaining to stock receipts, maintenance, and supplies to farmers, collection of payments and their remittances to MARKFED.

POONAM MALAKONDAIAH
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

(P.T.O. for Annexure-III)

Annexure-III

a. To ensure Scope of Work/ Software Requirements Specifications for the proposed implementation of Software - "Distribution of Quality Nutritional Support inputs through RBKs at the doorsteps of the farmers", which needs capturing all the requirements that are needed by the Department and integrations with external systems of various other State/Central Departments.

b. To ensure to follow the Guidelines issued by GAD vide G.O.Rt.No.547, Dt.13.03.2020 and ITE&C Dept, vide G.O.Ms.No.3, Dt.08.07.2020 for the Software Development is mentioned.

c. The Software Solution (both Web and Mobile App) to be hosted in State Data Center. ITE&C Dept may provide the necessary ICT Infrastructure based on the Hardware Sizing requirements made by the Successful System Integrator. Production, Staging, Testing environments to be provided.

d. The Software Solution to be Security Audited by APTS or any empanelled agency by APTS.The Software Solution (both Web and Mobile App) should adhere to the Standards and Guidelines issued by MeitY GoI.

e. The Software solution should be integrated with external systems like:
   i. Aadhaar Authentication ecosystem,
   ii. National Payment Corporation (NPCI) for any (Direct Benefit Transfer-DBT)
   iii. DigiLocker (in case any certificates are required by DAH or issued by DAH)
   iv. Or any other National / State Portal as required.

f. Training Methodology (including the handing over of the training material to the Purchaser if any, process to be ensured.

g. Mr. Viswanath Yenamandra, Head SeMT and Mr. Vinay Lopinti, Consultant Program Management, are nominated on behalf of ITE&C Department. State e-Mission Team of ITE&C Dept for providing necessary Program Management & Technology Consultancy in preparation of Detailed Project Report (DPR), RFP, Government Process Re-engineering (GPR), and will act as a bridge between the Selected System Integrator and MD, MARKFED at the time of the Implementation Phase.

POONAM MALAKONDAIAH
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)